

# How to Request an Appointment

\*These instructions are based off of the iPhone app. Android settings may vary slightly.

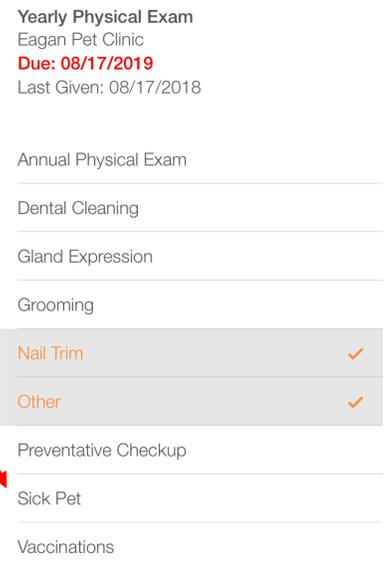
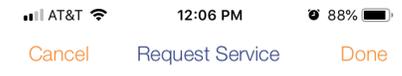
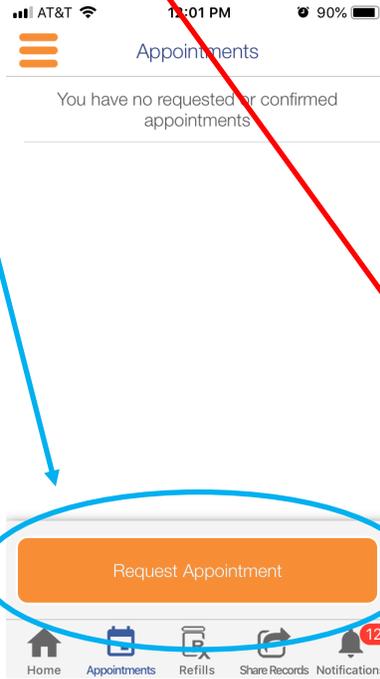
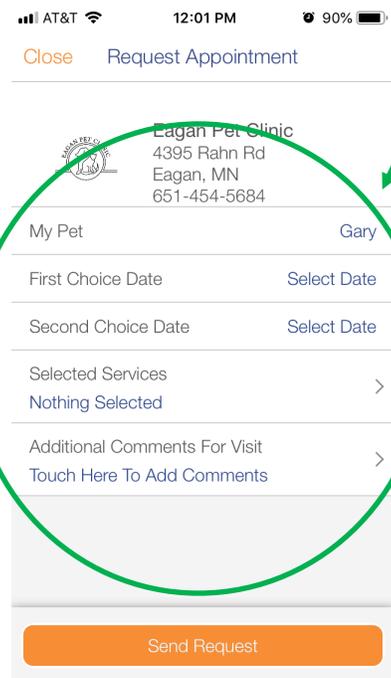
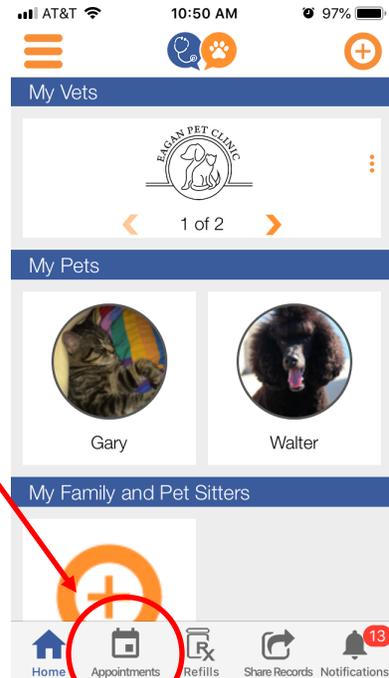
\*\*For the best Vitus Vet experience, ensure the app has been updated to the most recent version.

1. Open your Vitus Vet app.

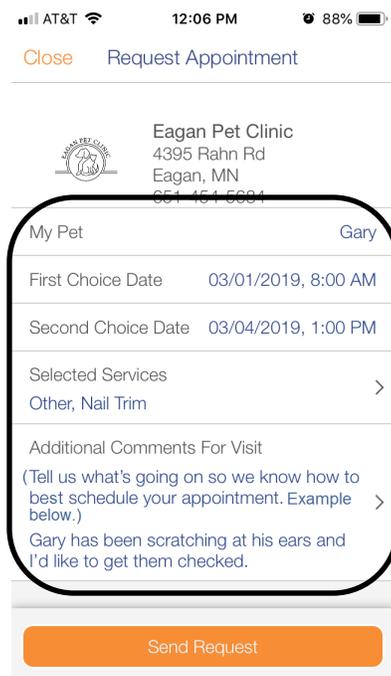
2. From the Home screen, select Appointments.

3. Select Request Appointment.

4. Fill out the requested information.



5. If you select "Sick Pet" under Selected Services, you will receive an alert to please call. There can be a delay in getting pet's scheduled through the app, and we don't want sick pets waiting!



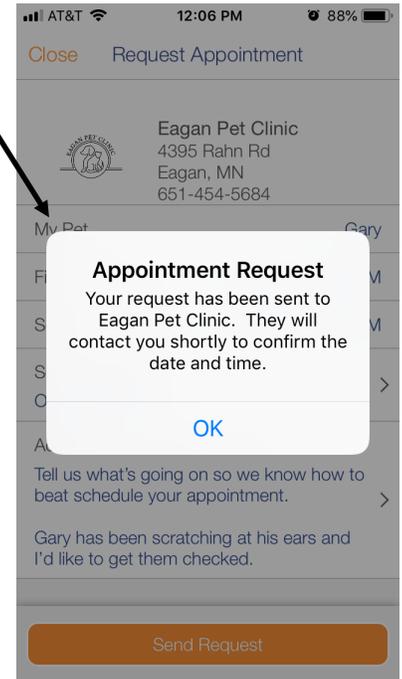
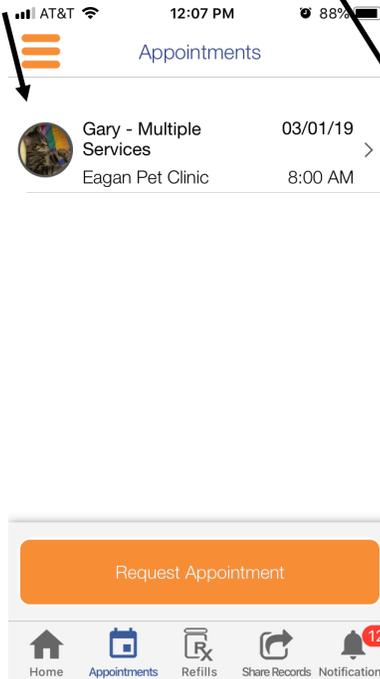
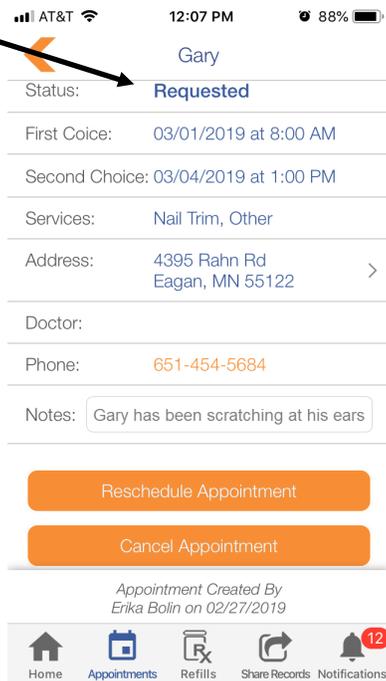
6. A completed request will look something like this.

7. When everything looks correct, select Send Request!

8. If your request was submitted successfully, you will receive this alert.

9. Now your Appointments tab will look like this.

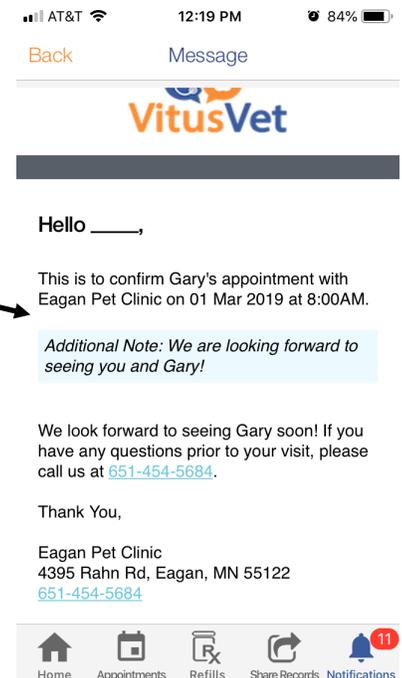
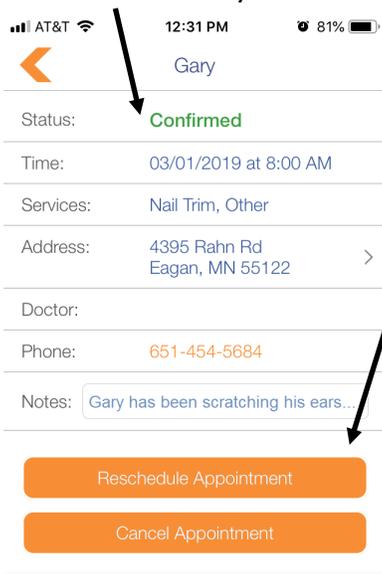
10. If you click on the appointment, you'll see that it has been Requested, but not yet confirmed.



11. After staff has scheduled your appointment, you'll receive confirmation via text message, push notification and/or email.

12. The notification will look something like this. Please read it! We might not be able to accommodate your exact request and have offered you a different day or time.

13. Once your appointment is all set, the status will change from Requested to Confirmed. If you need to reschedule you can do that from this screen.



Of course, if you run into any problems, you can always call us.

We would love to speak with you!

